



# Real-Time Virtual Support Pathways

For rural health providers, friendly clinical help is just a click or call away.

Real-Time Virtual Support (RTVS) pathways are here to help for all urgent and non-urgent situations — including case consultations, second opinions and ongoing patient support, patient transport coordination, point-of-care ultrasound, and simulations. All you need is a Zoom licence, or telephone line.

## Instant Access Pathways

**RUDi, MaBAL and CHARLiE, available 24/7**

**RUDi** | Emergency  
Add Zoom contact:  
**rud1@rccbc.ca**  
Phone: 236-305-9302

**MaBAL** | Maternity & Newborn  
Add Zoom contact:  
**mabal1@rccbc.ca**  
Phone: 236-305-7364

**CHARLiE** | Pediatrics  
Add Zoom contact:  
**charlie1@rccbc.ca**  
Phone: 236-305-5352

**ROCCi available 9am to 9pm**

**ROCCi** | Critical Care and Internal Medicine  
Add Zoom contact:  
**rocci@rtvs-bc.ca**  
Phone: 604-256-2728

## Quick Reply Pathways

**Specialists for rural, available weekdays during office hours**

**Derm**  
Add Zoom contact:  
**rrderm@telus.net**  
Phone: 778-771-3376

**RheumVision** | Rheumatology  
Add Zoom contact:  
**rheum.vmoa@rccbc.ca**  
Phone: 250-999-3222

**Neuro**  
Add Zoom contact:  
**neurology@rtvs-bc.ca**  
Phone: 604-558-0833

**myoLIVE** | Myofascial Pain  
Add Zoom contact:  
**info@anatomicmedicine.org**  
Phone: 250-744-6334

**Thromb**  
Add Zoom contact:  
**thrombosis-clinic@rccbc.ca**  
Phone: 604-655-1758

**Hema**  
Add Zoom contact:  
**hematology@rtvs-bc.ca**  
Phone: 250-857-5342

**POCUS** | Point of Care Ultrasound  
Add Zoom contact:  
**virtual-pocus@rtvs-bc.ca**  
Phone: Visit Zoom for #

## Visit [rccbc.ca/rtvs](https://rccbc.ca/rtvs) to get started!

Please do not email the RTVS Pathway Zoom contact email addresses, provided above. Messages sent to these addresses will not be received. Please contact RTVS Technical Support if you need assistance at [virtual@rccbc.ca](mailto:virtual@rccbc.ca).



Scan for RTVS quick links, such as encounter feedback, requesting an RCCbc Zoom account, and more!